Hee you	or 181 och 4. s statuen Reporting Bart sollegion Roem			rendak Pendakan Kendal Pada	e ta e e e e e
<010>	Study Area Code	319023			
<015>	Study Area Name	Virgin Mobile USA I	LP		
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster			u yaa
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.			/
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@spr	rint.com		
ANNUA	IL REPORTING FOR ALL CARRIERS				Control of
<100>	Service Quality Improvement Reporting		(complete attached workshee	rt)	23.00.00
	Outage Reporting (voice)		(complete attached workshee	rt)	/
<210>		outages to report			20000000
<300>	Unfulfilled Service Requests (voice)				
<310>	Detail on Attempts (voice)				100000
			(0	ttoch descriptive docum	ent)
<320>	Unfulfilled Service Requests (broadband)			Ļ	
<330>	Detail on Attempts (broadband)			attach descriptive docum	nent)
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed			. [	1
<420>	Mobile 0.339	and)		_	
<430> <440>	Number of Complaints per 1,000 customers (broadb	pand)		L	
<450>	Mobile			_	
<500>	Service Quality Standards & Consumer Protection Re 319023MI510.pdf	ules Compliance	(check to Indicate certification	on)	
<510>	31902301310.901		(attached descriptive docu	iment)	<b>-</b>
4000>	Constitution like in Consessor City sticks				
<6000>	Functionality in Emergency Situations 319023MI610.pdf		(check to indicate certification	inj	
	1		(attached descriptive docume	nt)	1
<610>				_	1
	Company Price Offerings (voice)		(complete attached workshee		
<710>	Company Price Offerings (broadband)		(complete attached workshee		
	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	lif w	complete attached warkshee, es, complete attached workshee		100000
	Voice Services Rate Comparability Certification	1076	es, comprete attached workshee		
			1		
<1010>			(attach descriptive documen	t)	
<1100>	Certify whether terrestrial backhaul options exist (Y	res or No) OO	(if not, check to indicate cer	tification)	
<1110>	Terms and Condition for Lifeline Customers		(complete attached workshed	6, 10	
_	Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Worksh	(complete attached workshee	ey	
	Including Rate-of-Return Carriers affiliated with Pri				A description
<2000>	g 2, recent corners offmaces with the		(check to Indicate certification	n)	7.01.1
<2005>	Part	D	(complete attached workshee	t)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works	heet (check to indicate certification	,,	153300
<3005>			(complete attached workshee	. –	

Data Co	ervice Quality Improvement Reporting allection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no ) O O
<111>	year plan" filed with the FCC?	(yes/no) O O
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only	company is a
	required to address voice telephony service.	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confithat the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	e-year
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How much (USF) was used to improve service quality and how support was used to improve	ove service quality
<116>	How much (USF) was used to improve service coverage and how support was used to improve	
<117>	How much (USF) was used to improve service capacity and how support was used to imp	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)

Data (Collection Form)

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person Identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number		Outage Start Time		Outage End Time	Number of Customers Affected		911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
								1154		<b>4</b> - 3 - 3 - 4		
							See attached					
-						wo	rksheet					
		3 2 2	7,			N						
												D.CH 05
		in an			11							

<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

				Residential Local	u de la compansión de l		Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and F
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<015>	Study Area Name	Virgin Mobile USA LP
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

			State Regulated	an an ann an t-aireann an t-aireann ann an	Broadband Service - Download Speed	Broadband Service -	Usage Allowance	Usage Allowance Action Taken When
State	Exchange (ILEC)	Residential Rate	Fees	Total Rate and Fees	(Mbps)	Upload Speed (Mbps)	(GB)	Limit Reached (select
						New York	ept 135 1 15	
	and the same			9 (9			Su 7/0/2	
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	<del>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</del>							
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<010>	Study Area Code		319023
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>		9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA LP	
<811>	Holding Company	Softbank Corp.	
<812>	Operating Company	Virgin Mobile USA LP	

(COO) One prohibite and the second special second (COO)

813>		**************************************	
	Affiliates	SAC	Doing Business As Company or Brand Designation
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		1.lly 2013
<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster  (030) 9137626107 ext.
<035>	Contact Telephone Number - Number of person identified in data line < Contact Email Address - Email Address of person identified in data line <	
<039>	Contact Email Address - Email Address of person identified in data line <	COSO> anoy.m.lancasterwsprint.com
<910>	Tribal Land(s) on which ETC Serves	
	L	
	Г	
<920>	Tribal Government Engagement Obligation	
	L	Name of Attached Document
		Name of Attached Document
If your o	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920,	
demons	trates coordination with the Tribal government pursuant to	Select
§ 54.313	3(a)(9) includes:	Yes or No or
		Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal	
	community anchor institutions.	1 6 9 1 6 1 8 1 4 4.
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

TATAL STATE OF THE PARTY OF THE	o Nemesical eschicul Ropostins Ledonocas	TOC Ironit 48ff JMB Control No. 10: DTG-98./OMB Control No. 305-008 IQs ILIV 2003
<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

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MARKET CONTRACTOR OF THE	gallen frami	
<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	2016 Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	
70337	Contact Entail Address - Entail Address of person identified in data line 10502	andy.m.lancaster@sprint.com
	Г	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
1210	Terms & conditions of voice receptiony attender fails	
		Name of Attached Document
.1220		
<1220>	Link to Public Website HTTP ht	tp://www.assurancewireless.com/Public/TermsandConditions.aspx
	#1	
	heck these boxes below to confirm that the attached document(s), on line 1210,	
	bsite listed, on line 1220, contains the required information pursuant to	
§ 54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually r	report:	
	S	
<1221>	Information describing the terms and conditions of any voice	
	telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
	betallo on the named or minutes provided as part or the plan,	
	* Y	
<1223>	Additional charges for toll calls, and rates for each such plan.	T
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	oth finds som britain stituterse is the three their to enterchioses. To meas the	
<010>	Study Area Code	
	Study Area Name	319023
	Program Year	Virgin Mobile USA LP
	Contact Name - Person USAC should contact regarding this data	2016
	Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster
	Contact Email Address - Email Address of person identified in data line <030>	9137626107 ext.
	Parent learning in sensitive of the	andy.m.lancaster@sprint.com
SAPETAN S		
		s a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, a
connect A		mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	
	,	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	- (B. 1987), 전에 1887 (B. 1987)	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Can Carrier Connect America ICC Connect (42 CED 5 E4 242/4)	
<2016×	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband	
<2016>		
×2017:	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> <2018>	Sid year broadband Service Certification	
	Str year broadband Service Certification	
<2019>		
<2020>	Please check the box to confirm that the attached document(s), on lin pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support sl	ine 2021,Contains the required information
	addresses of community anchor institutions to which began providing	a access to broadband service in the
	preceding calendar year.	P assess to an addition and time in time
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required Information
		insure of transfer popularity round traduces intollineral

		na Ortologia. Disconstituti (200 et como esperante en como esperante en como esperante en como esperante en como esperante e
	THE REMAINS AS THE SECOND STREET OF STREET AS THE STREET A	
<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster 9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuar	at to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
		e information reported on this form and in the documents attached below is accurate,
		1
	December Consists on E. Venn Olem	
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
	***************************************	Name of Attached Document Listing Required Information
	Please check this box to confirm that the attached document(s), on line 3	
	\$54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresproviding access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
		W (W )
(2012)	1	Name of Attached Document Listing Required Information (Yes/No)
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No)
50000000		20
	사용 선생 시간 병원들이 하는 이번 방향으로 있는 사람이 되었다. 그렇게 하는 사람들은 사람들이 되었다면 하는 사람들이 하는 사람들이 되었다면 하는 사람들이 되었다.	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1
	report and all required documentation	AL. 05. A
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) O
(0020)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	And the second s
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3021)	Management letter and audit opinion issued by the independent certified pi	
(5022)		Julic accountant that performed the company's financial adult
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications Borrowers.	
(3023)	Underlying information subjected to a review by an Independent certified	
	public accountant	
(3024)	Underlying information subjected to an officer certification.	sah Floure
(3023)	Document(s) for Balance Sheet, Income Statement and Statement of Co	ISTI FIOWS
		I
(3026)	Attach the worksheet listing required information	A Secretary of the Control of the Co
	Agricultural de la page de l'hall e gapter de l'ha	
	the second of th	

<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andv.m.lancaster@sprint.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	11.7.2.110
(3031) Total Assets	ri e
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

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<010>	Study Area Code	319023
<015>	Study Area Name	Virgin Mobile USA LP
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

The second secon		and the same of the	
I certify that I am an officer of the reporting carrier; my responsibilities		ments for universa	service support
recipients; and, to the best of my knowledge, the information reporte	ed on this form and in any attachments is accurate.		A
Name of Reporting Carrier: Virgin Mobile USA LP			
Signature of Authorized Officer: CERTIFIED ONLINE		Date	06/16/2015
Printed name of Authorized Officer: Jay Franklin			
Title or position of Authorized Officer: Assistant Controller		2 5."	
Telephone number of Authorized Officer: 9134997864 ext.			
Study Area Code of Reporting Carrier: 319023	Filing Due Date for this form: 07/01/2015		

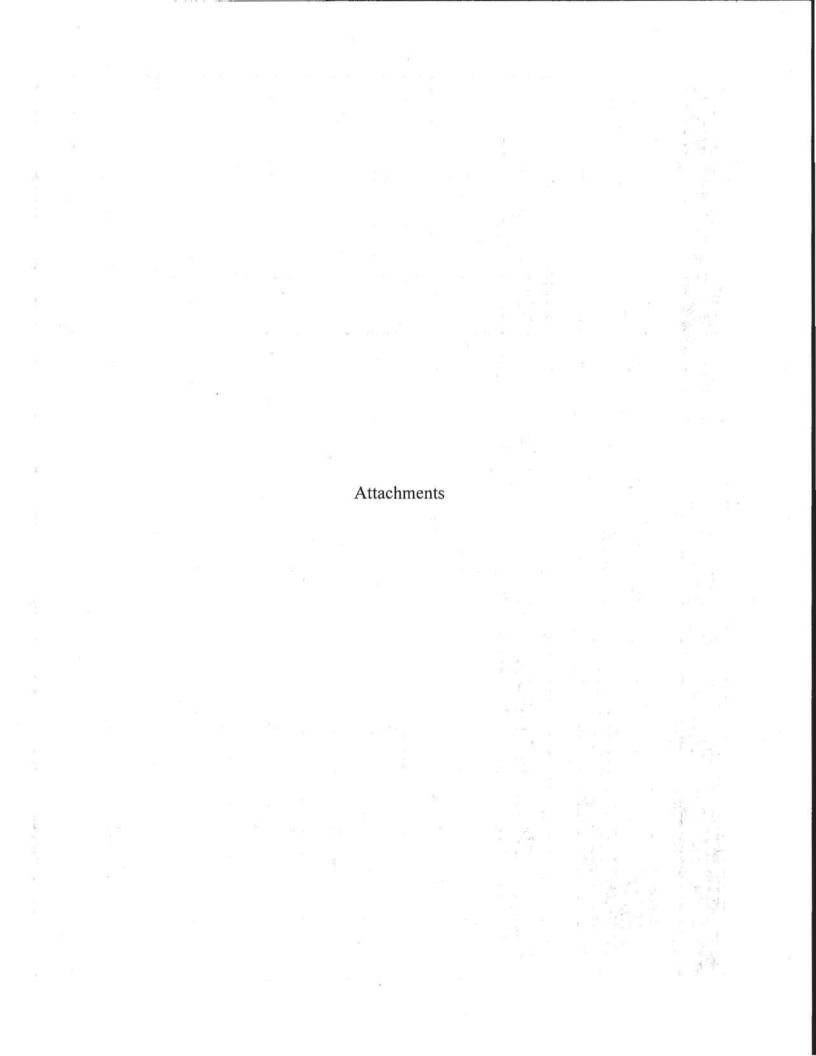
	deligned to the second of the	100 mg/s 100	esa ayayya		
<010>	Study Area Code	319023	7 = 3		
<015>	Study Area Name	Virgin Mobile USA LP			2 1 2
<020>	Program Year	2016	P	100	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	-4		50.00
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		31	

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; my res agent; and, to the best of my knowledge, the reports and data	onsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized rovided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	uthorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier
	rized to submit the annual reports for universal service support i porting carrier; and, to the best of my knowledge, the informati	
Name of Reporting Carrier:		-
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ager	nt:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



Network outage report information redacted

<010>	Study Area Code		319023	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person U	JSAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA LP		
<811>	Holding Company	Softbank Corp.		
<812>	Operating Company	Virgin Mobile USA LP		

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Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	319023	Assurance Wireless
	<del> </del>	

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<010>	Study Area Code	429025		
<015>	Study Area Name	Virgin Mobile USA	LP	
<020>	Program Year	2016		
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster	r	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.		and the second s
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sp	print.com	
ANNUA	n reporting sor Angearriers			CONTRACTOR CONTRACTOR  CONTRACTOR CONTRACTOR  (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	18866
	Outage Reporting (voice)		(complete attached worksheet)	AD (
<210> <300>	Unfulfilled Service Requests (voice)	outages to report		
<310>	Detail on Attempts (voice)		(ottoch descripti	ve document)
	L			
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach descrip)	tive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			/
<420>	Mobile 0.7986	)and\		
<430> <440>	Number of Complaints per 1,000 customers (broads	Janu)		17.7.7.7.7.7
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Re 429025M0510.pdf	ules Compliance	(check to indicate certification)	
<510>			(attached descriptive document)	
1020	l <sub>e</sub>		(attached descriptive document)	
	2			
<600>	Functionality in Emergency Situations		(check to indicate certification)	1
	429025M0610.pdf			
	1		(attached descriptive document)	
<610>				9
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates	<b></b>	(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability Certification	(if	yes, complete attached worksheet)	
			7	
<1010>	•		(attach descriptive document)	
<1100>	Certify whether terrestrial backhaul options exist (Y	res or No) O C	(if not, check to indicate certification)	
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	Documentation Most	(complete attached worksheet)	Ne management
	Price Cap Carriers, Proceed to Price Cap Additional I Including Rate-of-Return Carriers affiliated with Pri			
<2000>	more of netari during affinated with the	er sup rotal melalige	(check to indicate certification)	
<2005>		Dagumanton:	(complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work	(check to indicate certification)	1.53.553
<3000>			(complete attached worksheet)	

APPROXIMETERS OF PRINCIPLE	rvice Quality Improvement Reporting		FCC Form 481 OMB Control No. 3060-0 July 2013	986/OMB Control No. 3060-0819
<010>	Study Area Code	429025	ж	- 13
<015>	Study Area Name	Virgin Mobile USA LP		141.35 K
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		£
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		1111
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) O		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O	The state of the s	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.			
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	company is a		
	required to address voice telephony service.			
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year	Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality		
<116>	How much (USF) was used to improve service coverage and how support was used to improve	prove service coverage		
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
	·	
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
state	Exchange (ILEC)	SAC (CETC)	kate type	Service nate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Pe
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	k 1							
							N. C. Carlo	
	12.						71- 11-43	

<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

	(1) 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1								
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Whe Limit Reached (selec
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		- manual distriction							
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<010>	Study Area Code		429025					
<015>	Study Area Name		Virgin Mobile USA LP					
<020>	Program Year		2016					
<030>	Contact Name - Person	USAC should contact regarding this data	Andrew M. Lancaster					
<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	9137626107 ext.					
<039>	Contact Email Address	- Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com					
<810>	Reporting Carrier	Virgin Mobile USA LP						
<811>	Holding Company	Softbank Corp.						
<812>	Operating Company	Virgin Mobile USA LP						

	Affiliates	200000000000000000000000000000000000000	SAC SAC	Doing Business As Company or Brand Designation
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<010>	Study Area Code		429025
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line		9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line	<030>	andy.m.lancaster@sprint.com
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		Name of Attached Document
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes		*
	m the status described on the attached document(s), on line 920,		
	trates coordination with the Tribal government pursuant to	S	Select
	i(a)(9) includes:	1000	s or No or t Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
	Secure Constitution (Constitution of Constitution of Constitut	_	

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<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

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	contentation.			(8. Centeroli (819) - 310,510, (0013)5 /230(11)	A.Chate Cleaning at IX	
<010>	Study Area Code		429025		- Address - C	
<015>	Study Area Name		Virgin Mobile USA LP			
<020>	Program Year		2016		TV-STC -	-
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data li		9137626107 ext.		tirte (military	
<039>	Contact Email Address - Email Address of person identified in data li	ne <030>	andy.m.lancaster@sprint.com			
		Г		the state of the s		
<1210>	Towns 9. Conditions of Voice Tolenham Lifeline Diag					
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	- 1				
		<u>_</u>				
			Name o	of Attached Document		
<1220>	Link to Public Website	HTTP ht	tp://www.assurancewireless.com/Public/Te			
		mir ne	tp://www.assurancewireless.com/Public/le	rmsandConditions.aspx		
		1-77				
"Please c	neck these boxes below to confirm that the attached document(s), on line 1	210,				
or the we	bsite listed, on line 1220, contains the required information pursuant to					
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must					
annually						
	271 • (676 67 69)					
<1221>	Information describing the terms and conditions of any voice					
	telephony service plans offered to Lifeline subscribers,					
<1222>	Details on the number of minutes provided as part of the plan,	<b>/</b>				
	700					
<1223>	Additional charges for toll calls, and rates for each such plan.	ΓŻ				
1663/	Additional charges for toll calls, and rates for each Such pidit.					

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10/201	eties, og a sacrad Canada skright og seg Shahishook Can to sall kestalage of Garisans o	
	Study Area Code	429025
	Study Area Name	Virgin Mobile USA LP
	Program Year	2016
	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	9137626107 EXT.
<039>	Contact Email Address - Email Address of person identified in data line <0502	andy.m.lancaster@sprint.com
elect the	appropriate responses below (Yes. No. Not Applicable) to note compliance as	a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions,
		mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
20116	1974 101010 1	
2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	l'
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
		200
2015	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
-2017-	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> <2018>	3rd year Broadband Service Certification	
<2019>	5th year Broadband Service Certification	
<2020>	Please check the box to confirm that the attached document(s), on lir pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	1e 2021, contains the required information shall provide the number names and
	addresses of community anchor institutions to which began providing	Parties to broadband service in the
	preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	

429025	
<010> Study Area Code 429025	
	CI NEW MARK
<015> Study Area Name Virgin Mobile USA LP	
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data Andrew M. Lancaster	
<030> Contact Name - Person USAC should contact regarding this data Andrew M. Lancaster <035> Contact Telephone Number - Number of person identified in data line <030> 9137626107 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030> and y.m.lancaster@sprint.com	
CHECK the boxes below to note compilance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compilance with the financial reporting requirements	s set forth in 47
CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.	
(3010) Progress Report on 5 Year Plan	
Milestone Certification (47 CFR § 54.313(f)(1)(i))	
Name of Attached Document Listing Required Information	
Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to	
§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	
providing access to discussion and in the processing calculate year.	
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
Name of Attached Document Listing Required Information	
(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report (Yes/No)	
Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  (3015) Electronic copy of their annual RUS reports (Operating Report for	
Telecommunications Borrowers)	
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
reports and an required documentation.	
Name of Attached Document Listing Required Information	
(3018) If the response is no on line 3014, is your company audited? (Yes/No)	
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit	
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
contains:	
(3022) Copy of their financial statement which has been subject to review by an	
independent certified public accountant; or 2) a financial report in a	
format comparable to RUS Operating Report for Telecommunications  Borrowers,	
(3023) Underlying information subjected to a review by an independent certified	
public accountant	
(3024) Underlying Information subjected to an officer certification.  (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(3026). Attach the worksheet listing required information	
마늘에게 하면서 살아가 가게 되었다. 그런 그렇게 무슨 사람이 되었다. 그 사고 없는 그 그 그 그 나는 그 그리고 있다.	
Name of Attached Document Listing Required Information	Line I

<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

Financial Data Summary	S
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

PARTIES AND PROPERTY.	ion Resortingenicies (1800-1800)	To the state of th
<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

	Telefit Alexandria de Compre de La Compre de C
l certify that I am an officer of the reporting carrier; my responsi recipients; and, to the best of my knowledge, the information re	polities include ensuring the accuracy of the annual reporting requirements for universal service support ported on this form and in any attachments is accurate.
Name of Reporting Carrier: Virgin Mobile USA LP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/16/2015
Printed name of Authorized Officer: Jay Franklin	
Title or position of Authorized Officer: Assistant Controller	
Telephone number of Authorized Officer: 9134997864 ext.	
Study Area Code of Reporting Carrier: 429025	Filing Due Date for this form: 07/01/2015

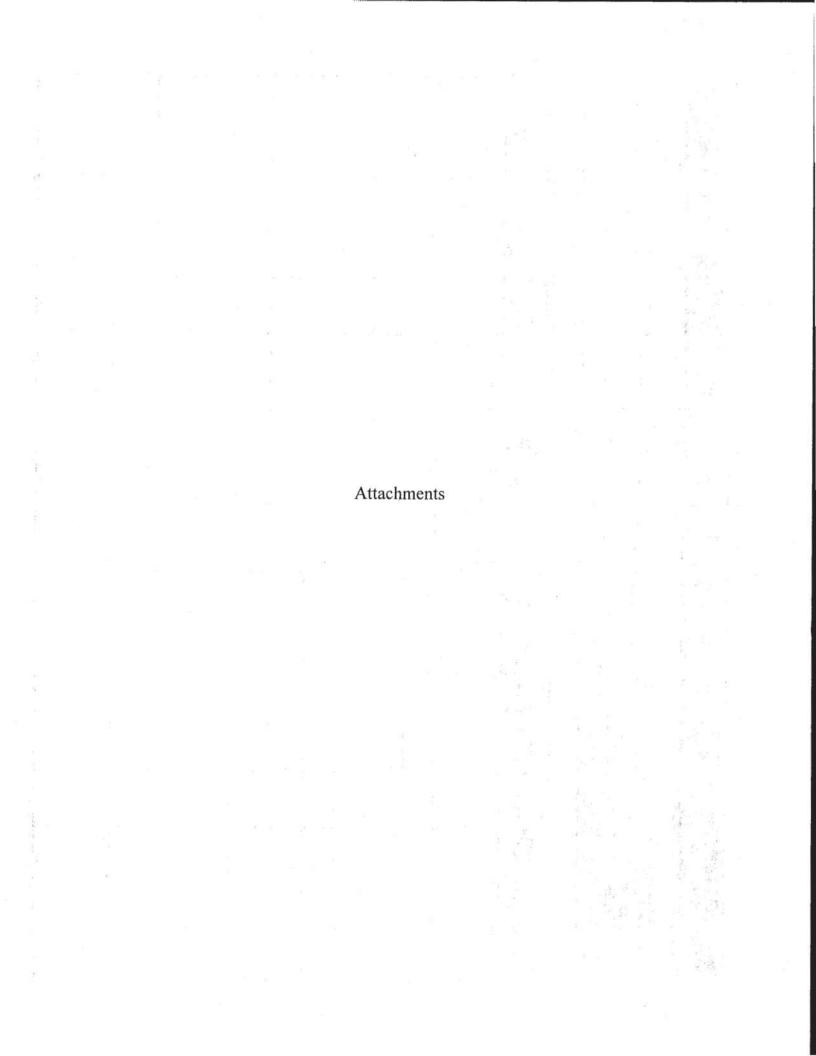
	on Acmi Earrer deroxifalm	
<010>	Study Area Code	429025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; my re agent; and, to the best of my knowledge, the reports and da	consibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
[10] 그리큐 :	orized to submit the annual reports for universal service supporteporting carrier; and, to the best of my knowledge, the informa	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:	×	Date:
Printed name of Authorized Agent or Employee of Agent:		
litie or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



Network outage report information redacted

<010>	Study Area Code		429025
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2016
<030>	Contact Name - Person U	SAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA LP	
<811>	Holding Company	Softbank Corp.	
<812>	Operating Company	Virgin Mobile USA LP	

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SAC	Doing Business As Company or Brand Designation
429025	Assurance Wireless
<del> </del>	
	SAC

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<010>	Study Area Code	159018		No. MASS.	
<015>	Study Area Name	Virgin Mobile USA	LP		
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sp	orint.com		
AMNIE).	V. BERGHINIO FOR CALL CARRIERS				Completion Completion Regulated Regulater (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached works	heet)	
<200>	Outage Reporting (voice)		(complete attached works	heet)	1
<210>	< check box if no	outages to report			E E E E E E E E E E E E E E E E E E E
<300>	Unfulfilled Service Requests (voice)			1	
<310>	Detail on Attempts (voice)			(attach descriptive d	
				lattach descriptive d	ocumenty
<320>	Unfulfilled Service Requests (broadband)		tel motor	1	
<330>	Detail on Attempts (broadband)			(attach descriptive	document)
<400>	Number of Complaints per 1,000 customers (voice)			J	
<410>	Fixed				
<420>	Mobile 0.2871				
<430> <440>	Number of Complaints per 1,000 customers (broadb	pand)			
<450>	Mobile				
<500>	Service Quality Standards & Consumer Protection Ro 159018NY510.pdf	ules Compliance	(check to indicate certificate)	ation)	
<510>			(attached descriptive d	ocument)	
<600>	Functionality in Emergency Situations 159018NY610.pdf		(check to indicate certifica	ation)	
<610>			(attached descriptive docu	ment)	
<700>	Company Price Offerings (voice)		(complete attached works	heet)	
<710>	Company Price Offerings (broadband)		(complete attached works		
<800>	Operating Companies and Affiliates		(complete attached works	heet)	
<900> <1000>	Tribal Land Offerings (Y/N)? O	(4)	res, complete attached works	heet)	
<1010>			(attach descriptive docum	nent)	
	· Certify whether terrestrial backhaul options exist (Y	es or No) O	(if not, check to indicate		22 22 2
<1110> <1200>	Terms and Condition for Lifeline Customers		(complete attached works (complete attached works		
	Price Cap Carriers, Proceed to Price Cap Additional D	Documentation Works			
	Including Rate-of-Return Carriers affiliated with Pri		T200 - 55		2) - 40 - 50 - 50 - 50 - 50 - 50 - 50 - 50
<2000>			(check to indicate certifica		
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works	(complete attached works)	heet)	
<3000>	The street of the street of the Adultonari	_ Seamentation works	(check to indicate certifica	tion)	27.3.3.3.10
<3005>			(complete attached works)		

Study Area Code   159018	1982 1982 A G C 1485	rvice Quality Improvement Reporting   lection Form		1000 C 1		-0986/OMB Control No	3060-0819
CO200   Program Year   Contact Name - Person USAC should contact regarding this data   Andrew M. Lancaster   Co200   Contact Mame - Person USAC should contact regarding this data   Andrew M. Lancaster   Co200   Co200   Contact Telephone Number - Number of person identified in data line <0.300   S137525107 exc.   Co200   Co	<010>	Study Area Code	159018	3, =0,		700 by	
Contact Name - Person USAC should contact regarding this data  Andrew M. Lancwater  \$137626197 exc.  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Andy-m.lancwater@uprint.com  If your answer to Line <11D is yes, do you have an existing \$54.202(a) "5  (yes / no )  If your answer to Line <111D is yes, do you have an existing \$54.202(a) "5  (yes / no )  If your answer to Line <111D is yes, then you are required to file a progress report, on line <112D delineating the status of your company's existing \$54.202(a) "5 (yes / no )  If your answer to Line <111D is yes, then you are required to file a progress report, on line <112D delineating the status of your company's existing \$54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receiveds Frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  And a provided a recylaration prove service quality and how support was used to improve service quality How much (USF) was used to improve service capacity and how support was used to improve service copacity How much (USF) was used to improve service capacity and how support was used to improve service capacity How much (USF) was used to improve service capacity and how support was used to improve service capacity How much (USF) was used to improve service capacity and how support was used to improve service capacity Plow much (USF) was	<015>	Study Area Name	Virgin Mobile USA LP			<b>X</b>	
Contact Telephone Number - Number of person identified in data line <030>  4137826107 exc.  410> Andy.m.lancasex@aprint.com  410> Has your company received its ETC certification from the FCC?  If your answer to line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filled with the FCC?  If your answer to line <111> is yes, then you are required to file a progress report, on line <110> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  412> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  4113> Maps detailing progress towards meeting plan targets 4114> Report how much (USF) was used to improve service quality and how support was used to improve service coverage 4115> How much (USF) was used to improve service quality and how support was used to improve service coverage 4117- How much (USF) was used to improve service capacity and how support was used to improve service capacity 4118> Provide an explanation of network improvement targets not met	<020>	Program Year	2016	3		an Stri	
Contact Email Address - Email Address of person identified in data line <0300> andy.m.lancaster@sprint.com   <110> Has your company received its ETC certification from the FCC? If your answer to Line <110> is yea, do you have an existing \$54.202(a) "5 (yes / no ) O   <111> If your answer to Line <110> is yea, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$54.202(a) "5 (yes / no ) O   If your answer to Line <111> is yea, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$54.202(a) "5 year plan" on file with the FCC? as it relates to your provision of voice telephony service.   <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.   Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.   <113> Maps detailing progress towards meeting plan targets   <114• Report how much universal service (USF) support was received   <115• How much (USF) was used to improve service quality and how support was used to improve service coverage   <117• How much (USF) was used to improve service quaently and how support was used to improve service capacity   <118• Provide an explanation of network improvement targets not met	<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
Has your company received its ETC certification from the FCC?   (yes / no )   O	<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.				
If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.c	mc		N	
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Name of Attached Document  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113> Maps detailing progress towards meeting plan targets  <114> Report how much universal service (USF) support was received  <115> How much (USF) was used to improve service quality and how support was used to improve service coverage  117> How much (USF) was used to improve service coverage and how support was used to improve service coverage  118> Provide an explanation of network improvement targets not met	<110>		(yes / no )	0	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
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Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113> Maps detailing progress towards meeting plan targets <114> Report how much universal service (USF) support was received <115> How much (USF) was used to improve service quality and how support was used to improve service coverage <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	company is a		e e e e e e e e e e e e e e e e e e e		
<114> Report how much universal service (USF) support was received <115> How much (USF) was used to improve service quality and how support was used to improve service quality <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met		that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be	e-year	Name of	Attached Documer	nt	
<114> Report how much universal service (USF) support was received <115> How much (USF) was used to improve service quality and how support was used to improve service quality <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<113>	Maps detailing progress towards meeting plan targets					
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<114>	사용 사용하는 경영 등에 가게 되면 가는 가게 되었습니다. 전문 사용 전문 사용 전문 전문 보면 보면 보면 보면 보면 보면 보면 보면 보면 보다는 사용 보다는 보다는 것이다. 그런 보다는 보다는 사용 보다는					
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality				
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<116>						
<118> Provide an explanation of network improvement targets not met	<117>						
The Confederation of the March	<118>	Provide an explanation of network improvement targets not met					

(200) Service Outage Reporting (Voice)

Data Collection Form

FCCForm 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	159018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701> <702>	Residential Local Service Charge Effective Date  1/1/2015 Single State-wide Residential Local Service Charge	

				Residential Local	(E)		Mandatory Extended Area	The same of the sa
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Whe Limit Reached (selec
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<010>	Study Area Code		159018	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster	
:035>	Contact Telephone Nun	ber - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
810>	Reporting Carrier	Virgin Mobile USA LP		
<811>	Holding Company	Softbank Corp.		
<812>	Operating Company	Virgin Mobile USA LP		

<813>			
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See att	ached workshe	et
		Mary II	

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	referebam 14 file 20 file 187	01.14 Commander 30.3016 86/0/14 (010 at the 2016)
1, 3, 152, 13		
<010>	Study Area Code	159018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <03	0> 9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <03	O> andy.m.lancaster@sprint.com
<910>	Tribal Land(s) on which ETC Serves	
	*	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your o	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920,	
	strates coordination with the Tribal government pursuant to	Select
	3(a)(9) includes:	Yes or No or
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Not Applicable
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

	e udinase al lige di aunit prefitting. La de ultra di	POCHONIE (BSI) OMERCANIE (Albert SOCOPORESE/OMERCENERO) (N.S.) COERO OSISE. I
		A Display of the Company that the State of the Company of the Comp
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	a
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

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<010>	Study Area Code	159018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
<1220>	Link to Public Website HTTP ht	Name of Attached Document
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, ebsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	O management of the control of the c
<1223>	Additional charges for toll calls, and rates for each such plan.	

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(C)		
CHECK!	The state of the s	
	Study Area Code	159018
	Study Area Name	Virgin Mobile USA LP
	Program Year	2016
	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancascer
	Contact Telephone Number - Number of person identified in data line <030>	9137826107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.landaster@sprint.com
1000		
		a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions
onnect A	merica Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i}	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	
LUIID	Accounted (47 CFR 9 54.515(b)(1)(i)	l l
	*	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	그리다 있다면 아이들이 하는 이번 이번 가게 되었다면 가장 하는데	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification	
<2018>	Still year broadband Service certification	
<2019>	Interim Progress Certification	Control of the Contro
<2020>	Please check the box to confirm that the attached document(s), on lingursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iiii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iiii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iiiii), as a recipient of CAF Phase II support significant to § 54.313 (e)(3)(iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	ne 2021, contains the required information
	addresses of community anchor institutions to which began providing	
	preceding calendar year.	s access to oroauband service in the
2024	1. 17. 14.	
<2021>	Interim Progress Community Anchor Institutions	
		A 8 8
		, i
		Name of Attached Document(s) Listing Required Information

		To provide
e010>	Struky Aven Code	******
<010>	Study Area Code Study Area Name	159018 Virgin Mobile USA LP
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<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	9137626107 ext. andv.m.lancaster@sprint.com
Telegraph (September 1997)		
CHECK t		t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 is information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3 $\S$ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	
0.0	7	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
		Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
(3014)	If yes, does your company file the RUS annual report	(Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cast	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual	
	report and all required documentation	e v v v v vivv
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) O
Andrews .	If the response is yes on line 3018, please check the boxes below to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Éither a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	seb Floure
		200 CO 20
(3021)	Management letter and audit opinion issued by the independent certified pu	blic accountant that performed the company's financial audit
	if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications Borrowers.	
(3023)	Underlying information subjected to a review by an independent certified	
	public accountant	
(3024)	Underlying Information subjected to an officer certification.	
130231	Document(s) for Balance Sheet, Income Statement and Statement of Ca	SITPIOWS
	1	
(3026)	Attach the worksheet listing required information	
war i	and the second process of the second process	Name of Attached Dovument Littles Required Information

AC DESIGNATION OF THE PERSON O	THE ACCUSAGE WARRY STATE IS CONSUMED TO STATE OF THE PROPERTY	
<010>	Study Area Code	159018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andv.m.lancaster@sprint.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	43
(3031) Total Assets	
(3032) Total Debt	To
(3033) Total Equity	
(3034) Dividends	

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5 1 - 25		
<010>	Study Area Code	159018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier: Virgin Mobile USA LP		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 06/16/2015
Printed name of Authorized Officer: Jay Franklin	The second secon	
Title or position of Authorized Officer: Assistant Controller	6	
Telephone number of Authorized Officer: 9134997864 ext.		
Study Area Code of Reporting Carrier: 159018	Filing Due Date for this form: 07/01/2015	

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<010>	Study Area Code	159018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my agent; and, to the best of my knowledge, the reports and o	Is authorized to submit the information reported on behalf of the reporting carrier. responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized lata provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI R	Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		2409/A CALTER
Title or position of Authorized Agent or Employee of Agent	t .	
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Study Area Code of Reporting Carrier:  Persons willfully making false statements on this form		s Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Tit 1.